

# CV

Family name: Mantarlyan

First name: Stepan

Date of birth: May 11, 1949

## Education

2001 Hammersmith and West London College- Business Course

1998 Economic Research Institute, Doctor of Economics

1966 – 1971 Yerevan State University, MA in Economics

## Professional Experience Record

Since 2004 Russian- Armenian (Slavonic) University. Associate Professor, Institute of Economics and business

2013-2020 “Ani resort” Holiday home in Hankavan - Deputy Director

2011-2019 “Armenian State University of Economics”- Lecturer

2004–2010 “Diaspora Investment Company” CJSC - Director

2002–2004 “DzoraHES” CJSC– Hydroelectric Station - Head of the Financial Department

1998 – 2001 “PriceWaterhouseCoopers / USAID” - Financial Analyst

1995-1998 “Armaveni” LTD – Founder/Director

1992-1995 State Commission on Privatization of the Republic of Armenia, Member of State Commission

## Scientific interest

- Hospitality, Tourism
- Personnel management

## List of publications

- Problems of preparation of the high-quality top executives of hotel-restaurant area and way of perfection
- Problems and development of hotel industry
- The problems of management quality in the sphere tourist services
- Factor determining the success of a company in the sphere of hospitality.

## Disciplines

- "Hotel and restaurant business"
- Quality management of services in hospitality
- Service activity